



It is recommended that representations are made on the following form.

Representation form for other persons

Full name	SUSAN ANDERSON	Title	MRS
Home address	24 ARNWOOD AVENUE DIBDEN PURLIEU SO45 4HN		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	THE GLEN. BOA
Address of premises you wish to make a representation about	BUTTS ASH LADE DIBDEN PURLIEU.

Which of the four licensing objectives does your representation relate to?	() Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder	✓	THERE IS A GREAT DEAL OF VANDALISM AND DRUNKEN BEHAVIOUR WITH THE LATE CLOSURE WITH PATRONS LEAVING ROWDILY BETWEEN 2 & 3am.

Public safety		
Prevention of public nuisance	✓	<p>NOISE FROM THE PUBLIC LEAVING THE BAR BETWEEN 2.03am.</p> <p>DAMAGE TO GARDENS AND CARS FROM BRAWLING</p> <p>TRAIL OF LITTER FROM THE PUB.</p>
Protection of children from harm		

**Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?
If yes – please give details below**

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	<input checked="" type="radio"/> Yes <input type="radio"/> No Please circle
I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	Please initial 
Signature	date
	12 May 2021

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Please return this form along with any additional sheets / supporting information to : licensing@nfdc.gov.uk or post to

Licensing Manager
 Licensing Services
 Appletree Court

Representation form for other persons

Full name	ALAN BLOSS	Title	Mr.
Home address	7 FOREST MEADOWS HYTHE SO45 3RH		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	THE GLEN
Address of premises you wish to make a representation about	BUTTS ASH LANE HYTHE SO45 3RF

Which of the four licensing objectives does your representation relate to?	(✓) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder	✓	
Public safety		

<p>Prevention of public nuisance</p>	<p>✓</p>	<p>ALREADY UNDER EXISTING HOURS MUCH PUBLIC NUISANCE ORIGINATES AT 'THE GLEN', ESPECIALLY WHEN MUSIC IS PLAYED (USUALLY AT DEAFENING VOLUME) OUTSIDE IN THE GARDEN. THERE HAVE ALSO BEEN INSTANCES OF ROWDY, EVEN CRIMINAL, BEHAVIOUR BY PATRONS EXITING AT CLOSING TIME; THIS WILL GET WORSE IF 'THE GLEN' IS AUTHORISED TO STAY OPEN LATER. THIS IS A MODEST RESIDENTIAL NEIGHBOURHOOD. 'THE GLEN', AS A TRADITIONAL PUB, IS A VALUED LOCAL AMENITY. THE NEIGHBOURHOOD DOES NOT NEED</p>
<p>Protection of children from harm</p>		<p>A NIGHT CLUB.</p>

**Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?
If yes – please give details below**

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	<input checked="" type="radio"/> Yes <input type="radio"/> No Please circle
I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	Please initial 
Signature	date
	20 MAY 2021

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Please return this form along with any additional sheets / supporting information to : licensing@nfdc.gov.uk or post to

Licensing Manager
 Licensing Services
 Appletree Court
 Beaulieu Road
 Lyndhurst
 SO43 7PA

Phone: 023 8028 5505

Representation form for other persons

Full name	Grace and Terry Brown	Title	Mr & Mrs
Home address	The Orchards, Forest Front, Hythe. SO45 3RJ		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	The Glen Pub
Address of premises you wish to make a representation about	Butts Ash Lane, Hythe

Which of the four licensing objectives does your representation relate to?	(✓) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder		
Public safety		
Prevention of public nuisance	✓	<p>As local residents in Forest Front, we would like to register our objection to the extension of the licencing application for the following reasons –</p> <ol style="list-style-type: none"> 1. We are regularly disturbed with excessive noise from outside entertainment; 2. Forest Front is regularly used as a short cut to surrounding residential areas which results in noise disturbance by persons having drank substantial amounts of alcohol; 3. On occasions we see persons urinating along the track which could become an increased occurrence if the operating hours are extended; 4. We regularly find alcohol cans and bottles thrown into the bushes, shrubbery and along the track; 5. We had an incident last year where 2 x drunk young people were lost, arguing very loudly and were ringing our neighbours doorbell to

		<p>use his phone. This occurred at 03.00 after having left The Glen;</p> <p>6. What enforcement controls will be in place to make sure that the selling of alcohol will cease at 01.00 when this doesn't happen now at 23.00?</p> <p>7. Users of The Glen regularly park their cars half on the road and pavement making it difficult for pedestrians and road users to pass.</p>
Protection of children from harm		

Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?

If yes – please give details below

Prove that they can adhere to their current licensing hours.

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	Yes No YES
I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	Please initial
Signature	date

Licensing Services privacy notice can be viewed on the Council's website at newforest.gov.uk/article/1716/Licensing-Services-privacy-notice

From: 
To: [Licensing e-mail address](#)
Subject: Roy and Joan Cooper Fwd: The Glen public house
Date: 22 May 2021 20:05:46

Subject: The Glen public house

Dear Sir or Madam,

We live near to the Glen public house in Arnewood Ave, and we are extremely concerned with the licensing changes proposed at the The Glen pub. The noise is already very troubling when finishing at 11 pm and with the constant bass thump of the music reverberating around the area during the noisy music dates.

The anti social behaviour when the public leave has caused us quite some concern with the noise, loud shouting from drunken revellers including fighting, litter and bottles etc left in our garden on roadways and hedges in ours and the neighbours gardens.

We don't think it is fair to allow this with the local residents unable to address any of these anti social behaviours already.

Please leave the timings as they are and really stronger measures are needed in the noise and behaviours of the persons attending during hours already granted.

How do you propose to ensure that this trouble will not continue into the early hours when we can handle 11pm finish but not 1am or 3 am as proposed. You have to take responsibility for this too and not grant these changes .

Roy and Joan Cooper, 1 Arnewood Ave .

Sent from my sons e mail. Thank you.



Representation form for other persons

Full name	CHRISTINA M. COPLEY	Title	MRS
Home address	36 BUTTS ASH AVENUE, HYTHE, SO45 3RE		
Email address	[REDACTED]		
Phone number	[REDACTED]		

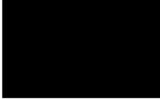
Name of premises you wish to make a representation about	THE GLEN
Address of premises you wish to make a representation about	BUTTS ASH LANE, HYTHE

Which of the four licensing objectives does your representation relate to?	(<input checked="" type="checkbox"/>) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder		
Public safety		

<p>Prevention of public nuisance</p>	<p>✓</p>	<p>This is a residential area and I feel that an extension to licensing hours will cause night-time noise which will keep people awake when they are trying to sleep, especially as the request is for outdoor facilities. When outdoor events are held at The Glen I can hear them all too clearly at my home.</p>
<p>Protection of children from harm</p>		

**Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?
If yes - please give details below**

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	Yes <input type="radio"/> No <input checked="" type="radio"/>
I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	Please circle Please initial 
Signature	date
	05/05/21

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Please return this form along with any additional sheets / supporting information to : licensing@nfdc.gov.uk or post to

Licensing Manager
Licensing Services
Appletree Court
Beaulieu Road
Lyndhurst
SO43 7PA

Phone: 023 8028 5505



Representation form for other persons

Full name	Thomas Charles Cunningham	Mr
Home address	The Willows, Forest Front, Hythe Southampton SO453RJ	
Email address	[REDACTED]	
Phone number	[REDACTED]	

Name of premises you wish to make a representation about	The Glen
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Address of premises you wish to make a representation about	Butts Ash Lane, Hythe, Southampton SO45 3RF
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Which of the four licensing objectives does your representation relate to?	(✓) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder		
Public safety		
Prevention of public nuisance	X	This pub is located in an area surrounded on 360o by residential properties. It already has a license to serve alcohol from 1100-0100, seven days a week. I do not believe there is a recurring or continuous business incentive to increase these hours further from 0800-1100. There is certainly no community benefit and only the potential for considerable public nuisance resulting from all day drinking and excessive alcohol consumption. This has the potential to adversely impact residents, pedestrian users of Butts Ash Lane and Forest Front including parents and children on their way to/from school.
Protection of children from harm		

Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns? If yes – please give details below

if you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	No
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<p>I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)</p>	<p>Please circle Please initial </p>
<p>Signature </p>	<p>date</p>
	<p>12/5/21</p>

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SO43 7PA

Phone: 023 8028 5505



Representation form for other persons

Full name	MRS ANGELA DAVIES	Title	Mrs.
Home address	1, BEVERLEY RD, DIBDEN FURLIEU, SOTON 4HR.		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	THE GLEN PUBLIC HOUSE
Address of premises you wish to make a representation about	BUTTS ASH LANE HYTHE

Which of the four licensing objectives does your representation relate to?	(✓) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder		
Public safety		

12
21 19
*
Prevention of public nuisance

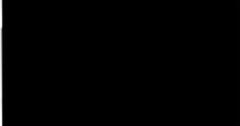
Over the last 5 years or so we have seen the rise in anti-social behaviour of persons leaving the pub late at night/early hours. Loud shouting, fighting at times and bottles left or smashed on the pavements or in hedges.

Protection of children from harm

**Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?
If yes - please give details below**

I do not ^{have} a problem with the pub opening at 8am for breakfast/coffee. I only object to the sale of alcohol from such an early hour. I live within 150 yards of the public house and do not understand the reason for extending their normal licensing hours.

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	Yes <input type="radio"/> No <input checked="" type="radio"/> -
I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	Please circle Please initial 
Signature	date
	19.5.21.

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Licensing Services
Appletree Court
Beaulieu Road
Lyndhurst
SO43 7PA

Phone: 023 8028 5505



Representation form for other persons

Full name	Evelyn Anne Fitzpatrick	Title	Mrs
Home address	11 Hayley Close, Hythe, Southampton, SO45 3RT		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	The Glen
Address of premises you wish to make a representation about	Butts Ash lane, Hythe, SO45 3RF

Which of the four licensing objectives does your representation relate to?	(✓) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder	✓	There have been several instances of fights outside The Glen and on Butts Ash Lane even with current licencing hours – how much worse will it be with extended opening.
Public safety		

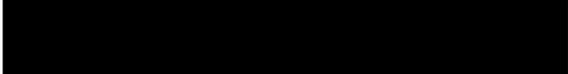
<p>Prevention of public nuisance</p>	<p>✓</p>	<p>Excessive noise from music and raucous behaviour when leaving the pub disturbing residents who live opposite and around The Glen</p> <p>Bottles left littering the footpath outside The Glen</p> <p>When the car park is full cars are left dangerously parked on Butts Ash Lane and at the entrance to Hayley Close</p>
<p>Protection of children from harm</p>		

**Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?
If yes – please give details below**

No – current opening hours cause enough disturbance and inconvenience

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If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	Yes <input type="radio"/> No <input checked="" type="radio"/>
	Please circle
I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	Please initial 
Signature	date
	25/05/21

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Licensing Manager
Licensing Services
Appletree Court
Beaulieu Road
Lyndhurst
SO43 7PA

Phone: 023 8028 5505

From: [REDACTED]
To: [Licensing e-mail address](#)
Subject: Application to extend licensing hours at The Glen Pub
Date: 08 May 2021 12:33:17

Dear Sirs,

I refer to the application from The Glen Public House, Butts Ash Lane, Hythe to extend licensing hours.

As residents of Butts Ash Lane, we wish to convey our concerns to the above application.

This is a very residential area, with a care home next door to us.

In the few years that we have lived here there has been numerous incidents of violence, drunkenness, antisocial behaviour, litter and broken glass, some of which is thrown into our driveway and garden.

In the last incident on 20/4/21 the police were called after a disturbance and a drunk driver drove his car into our fence.

We can appreciate the type of business it is and that at times especially when they have live music on, that it can get quite noisy. So, to extend the closing hours till 1am would cause more stress.

Yours sincerely

T + Y Fuller

From: [REDACTED]
To: [Licensing e-mail address](#)
Subject: Alan and Anne Gardiner - OBJ - Extended licensing hours The Glen Butts Ash
Date: 17 May 2021 10:44:36

REF: LICPR/05/00608 - VA34

Good morning,

We oppose the application to extend the opening/licensing hours at The Glen public house on New Year's Eve 2021 for the reasons set out below.

It is inevitable that increased traffic and parking will be an issue with many vehicles parking along Butts Ash Lane and in Hayley Close with some vehicles parked on pavements restricting pedestrian access. Parking along Butts Ash Lane and in Hayley Close often appears to be the preferred place to park despite The Glen having its own parking facilities. This will result in increased traffic noise through out the very early hours of 1st January along with the loud voices, singing, arguments and aggression that we all know are associated with long hours of alcohol consumption particularly on News Years Eve.

We are also concerned about anti social behaviour such as alcohol related litter, bottles and cans etc. being thrown into the road, hedgerows and gardens.

Consideration should be given to Badger's Holt Residential Care Home which is opposite The Glen. Elderly and frail residents are likely to be disturbed and worried by the noise and increased activity and access for emergency services could be impeded.

We understand that many people will want to socialise and celebrate the New year with friends and family but we feel that the extended hours to 3am on 1st January are unreasonable and unnecessary particularly in this residential area. An extension until 1am would be reasonable.

We also oppose the application for extended licensing hours from 08.00 to 01.00 hours on Mondays, Tuesdays, Wednesday ,Thursdays, Fridays, Saturdays and Sundays as detailed in application S34.

The same traffic issues and noise will ensue and increased anti social behaviour again fuelled by all day alcohol consumption from 8 am until 1am the following morning 7 days a week every week. This is totally unreasonable. We notice also that there is no time limit so it would appear that these hours would become permanent. We believe this would impact significantly on the ambience of this residential area and the safety and well being of local residents and motorists.

There appears to be a discrepancy about the extended hours applied for as the green notice says 8am to 1pm but the pending license application times laid out online show 08.00 to 01.00 which on a 24hour clock is 8am to 1am the following day.

Kind regards

Alan and Anne Gardiner

Representation form for other persons

Full name	Paul Hallett	Title	Mr
Home address	12 Arnwood Avenue, Dibden Purlieu, Southampton SO45 4HN		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	The Glen
Address of premises you wish to make a representation about	Butts Ash Lane, Southampton SO45 3RF

Which of the four licensing objectives does your representation relate to?	(✓) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder		
Public safety		

<p>Prevention of public nuisance</p>	<p>✓</p>	<p>There is the potential for an increase in anti social behaviour with the longer opening times, there is already instances of shouting and at times fighting at the current closing times, with longer opening hours and potential increase in alcohol consumption it is likely this will increase later into the night. We have had instances of bottles and glasses discarded in our front garden, although we can not prove they are from The Glen customers it is highly likely. The noise levels from events within the pub have become louder over time, will these go on longer? It's not fair on the local residents, especially those living very close.</p> <p>With a total lack of police presence within the village, this is surely an invitation for trouble.</p>
<p>Protection of children from harm</p>		

**Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?
If yes – please give details below**

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	Yes <input checked="" type="radio"/> N Please circle
I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	Please initial PH
Signature	date
<i>P Hallett</i>	21/05/2021

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Licensing Manager
Licensing Services
Appletree Court
Beaulieu Road
Lyndhurst
SO43 7PA

Phone: 023 8028 5505



Representation form for other persons

Full name	Christopher Hiatt	Title	Mr
Home address	15 Arnwood Avenue, Dibden Purlieu, Southampton SO45 4HQ		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	The Glen
Address of premises you wish to make a representation about	Butts Ash Lane Hythe SO45 3RF

Which of the four licensing objectives does your representation relate to?	(✓) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder	✓	<p>Having lived at this address for many years I have had to put up with various disturbances due to activities at this pub. I have no objection with where the pub is situated or the fact that it is a social get together for the public.</p> <p>My concern is so far, in this road we have had to put up with loud music, (for which I can understand is a necessity on occasional gatherings). There has been loud swearing, abusive language, shouting and even the throwing of objects in the front of people houses after people leave the pub at night time.</p> <p>With increased hours there is more likely to have an increase of dangerous driving, over the limit driving, and more increase of disturbances to residents and their properties.</p> <p>I feel there is no need for increase hours</p>

Public safety	√	Concern as above
Prevention of public nuisance	√	Concern as above
Protection of children from harm	√	Concern as above

Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?

If yes – please give details below
NO

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	Yes <input type="radio"/> No <input checked="" type="radio"/>
I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	Please circle Please initial CH
Signature 	date 11 th May 2021

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Please return this form along with any additional sheets / supporting information to : licensing@nfdc.gov.uk or post to

Licensing Manager
Licensing Services



10 Arrowood Av.

Dixden Purlieu

50464HN

Re. Change to opening hours at the Glen.
Please take this into account.

We are woken-up as people leave shouting
and swearing. Not nice any time especially
the early hours.

Our front garden is used as a toilet

The police are there frequently - please check
Noise pollution from "music events" heard
in every room.

Yours Sincerely



22 Arnwood Avenue
Dibden Purlieu
Hythe
SO45 4HN

12th May 2021

Licensing Services
New Forest District Council
Beaulieu Road
Lyndhurst
SO43 7PA

Dear Sir

APPLICATION TO VARY PREMISES LICENCE/CLUB PREMISES CERTIFICATE – CRAIG BANNISTER, THE GLEN, BUTTS ASH LANE SO45 3RF

We are writing to you to object to the application to change the permitted opening/trading hours 8am – 1pm and the extension to the end of permitted hours on New Years Eve to 03.00 hrs New Years Day.

We object to the opening at 8am as the pub is situated on a school route and this seems inappropriate for the area. We are also concerned about the extra noise issue this would cause particularly at weekends.

We object to the extension to 03.00 on New Years Day as we deem this to be unnecessary and this will increase the noise issue already experienced continually, particularly at weekends.

As very close neighbours to the public house we already experience extra noise, rubbish and fights. Police have been called sometimes but as there is no longer a local presence they usually arrive after the incident has finished and people have disappeared. The noise and fighting is particularly bad at the weekends and longer opening times whether day or night would encourage people to drink more which has a knock on effect to their behaviour. To open until 03.00 on New Years Day is unnecessary. New Years Eve seems to have become a ticketed event at most venues and as such the amount of time available to spend in the venue is enough. We have personally heard fighting, people making threats, foul language and general noise late at night. This has become worse over the last 5 – 7 years.

Yours sincerely

Jane and Keith Kitcher

Representation form for other persons

Full name	Alex Lawton	Title	Mr
Home address	20 Hayley Close, Hythe, SO45 3RT		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	The Glen
Address of premises you wish to make a representation about	Butts Ash Lane, Hythe. SO45 3RF

Which of the four licensing objectives does your representation relate to?	(✓) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder		
Public safety		
Prevention of public nuisance	✓	I can sometimes hear a significant amount of noise from The Glen in my garden and inside the house. This is particularly evident around closing time, during live sports events and when music

		<p>has been played in their garden. I am concerned that the proposal to have a serving facility on the patio will increase the level of noise heard and the extended a opening hours will mean there is noise at more troublesome hours of the day. On some days there is a significant amount of litter outside the premises, mainly plastic cups that drinks are served in.</p>
<p>Protection of children from harm</p>		

**Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?
If yes – please give details below**

Outdoor seating and serving area not to be used past 11 pm.
Measures taken to ensure customers do not cause noise when leaving the premises late at night.
Extended opening hours only to be exercised where necessary to screen live major sporting events such as world cup/Olympics.
New Years Eve opening until 3am New Years Day seems excessive for a quiet residential area. 1am is more reasonable
Reduce use of disposable plastic cups and ensure that any litter is collected the next morning

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	<input checked="" type="radio"/> Yes <input type="radio"/> No Please circle
I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	Please initial 
Signature	date
	8/5/21

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Licensing Services
Appletree Court
Beaulieu Road
Lyndhurst
SO43 7PA

Phone: 023 8028 5505

From: [REDACTED]

Sent: 12 May 2021 20:04

To: Licensing e-mail address <Licensing@NFDC.gov.uk>

Subject: The Glen, Butts Ash Lane application to vary license

Mr Paul & Mrs Teresa Lewis
Verulam
Butts Ash Lane
Hythe
SO45 3QY

Tel: [REDACTED]

Having seen the application of the Glen to extend its opening hours throughout the week and on new years eve / new years day we have a serious concern about the the effect this will have on the community.

The past year has seen a dramatic rise in anti social behaviour around the Glen, we have seen the police having to attend several times during opening hours and I believe last year they had to employ security assistance for a short period to help maintain control during and after hours.

Our main concern is after hours, with the current hours the shouting, hollering and fighting in the lane is usually finished by midnight whereas with the new hours this could go on to 02:00 in the morning or 04:00 on new years day, this will have a major impact on us and our neighbours.

We have no issues with the pub and understand that they want to maximise their business opportunity but don't feel these hours would be a benefit to the community.

Regards,

Paul.

Representation form for other persons

Full name	Rachael Leyland	Title	Mrs
Home address	3 Forest Meadows, Hythe, SO45 3RH		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	The Glen public House
Address of premises you wish to make a representation about	Butts Ash Lane, Hythe, Southampton SO45 3RL

Which of the four licensing objectives does your representation relate to?	(✓) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder	x	The Glen has always been a sociable place for local trades after a shift or for families with children. However, in more recent times there have been disturbances due to drunk and disorderly behaviour where police have been required to attend. I am concerned that in extending the hours the likelihood of disorder/ drugs due to a different demographic being attracted to its venue with its 1am closing is possible.
Public safety	x	Whilst I appreciate the documents do not refer to the highway outside this venue, it is apparent that after a weekend, in particular a BH wknd when cars are left overnight, crossing the road is less safe for children (which we have experienced first-hand). Vehicles go quite fast down this straight road and you cannot always see oncoming traffic around the parked vehicles. We live down the track behind the venue and although parts are lit, it concerns me that the potential for increased movement here when under the influence of alcohol due to extended opening hours does pose a risk to local residents.
Prevention of public nuisance	x	In more recent months we have noticed an increased level of noise from this venue in the evenings, bands playing but also with more visitors outside at the rear/beer garden – people talking/ shouting. I suspect this is possibly due to the removal of some large fir trees between our property and the Glen. However, we chose the location of our current property based upon its

		<p>peaceful location close to the nature reserve, back from the road and having previously checked for local opening hours at the Glen. I would strongly oppose this proposal particular heading into summer months where we are more likely to have windows open and require the children to be able to sleep without disturbance.</p> <p>Secondly, I am concerned that opportunities to leave the Glen after longer periods with increased alcohol consumption will also contribute to more litter seen in and around the area but in particular the lane (Forest Front). I have witnessed youths exit this venue and en route home discard items into the hedges/ path and woodland area including smashing of glass. I know the Glen is not responsible for members of the public such as this when they exit the venue but this behaviour could significantly injury children using this route to access the school, their property or when exercising.</p>
Protection of children from harm	x	As outlined above

Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?

If yes – please give details below

Moving inside the venue for later hours may reduce noise pollution but it is difficult to police this if customers congregate outside.

I would be happy with an earlier opening time; I would feel safer if customers were accessing the Glen via Forest front in daylight however, I would be very frightened to go out on my own later if the extended hours proposal was supported.

It would be nice if the Glen, (a local business supported by local residents) gave something back and regularly undertook litter picking events with residents.

Most other venues such as the bar in Hythe hire doormen/women to screen clients, and manage difficulties as they arise although I have never seen any at the Glen (possibly as there has never previously been a need with an older client group).

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	No - Apologies Please circle
---	---

I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	Please initial yes
Signature	date
R. Leyland	27.05.2021

Licensing Services privacy notice can be viewed on the Council's website at newforest.gov.uk/article/1716/Licensing-Services-privacy-notice

Please return this form along with any additional sheets / supporting information to : licensing@nfdc.gov.uk or post to

Licensing Manager
Licensing Services
Appletree Court
Beaulieu Road
Lyndhurst
SO43 7PA

Phone: 023 8028 5505

From: Nicholas Lidstone [REDACTED]
Sent: 24 May 2021 18:38
To: Christa Ferguson <Christa.Ferguson@NFDC.GOV.UK>
Subject: Re: Nicholas Lidstone - Obj - The Glen Application for extended hours

My address is Grahamlea Butts Ash Lane Hythe Southampton SO453RF which next door to The Glen.

Sent from my iPhone

On 24 May 2021, at 18:00, Christa Ferguson <Christa.Ferguson@nfdc.gov.uk> wrote:

Good afternoon
Could you confirm your address please, so we can relate it to the location of the premises
Regards
Christa

From: Nicholas Lidstone [REDACTED]
Sent: 17 May 2021 13:28
To: Licensing e-mail address <Licensing@NFDC.gov.uk>
Subject: Nicholas Lidstone - Obj - The Glen Application for extended hours

Dear Sirs
I am totally against the Glen being granted extended opening hours due to the noise from the car park once they leave the pub. Even now some times I can here the screaming and shouting well after closing time and then Butts Ash lane is used as a race track by some of the individuals.
This is a country pub surrounded by housing and a old's people home directly opposite. Also where are all the additional cars going to park at the moment they park on the road as they cant get into the car park and with the addition of additional clients it will be even worse along with the additional noise.
Yours Sincerely
Nicholas Lidstone
Sent from Mail for Windows 10

Representation form for other persons

Full name	Brenda Molyneux	Title	Mrs
Home address	44 Butts Ash Avenue, Hythe, Southampton, SO45 3RE		
Email address	[REDACTED]		
Phone number	[REDACTED]		

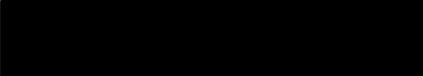
Name of premises you wish to make a representation about	The Glen
Address of premises you wish to make a representation about	Butts Ash Lane, Southampton, SO45 3RF

Which of the four licensing objectives does your representation relate to?	(✓) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder		
Public safety		

<p>Prevention of public nuisance</p>	<p>✓</p>	<p>In recent years The Glen public house has at times become a loud entertainment venue exceeding acceptable sound levels, as opposed to a quiet local pub. I object to the current application for the following reasons:</p> <p><u>Serving facility on the patio</u> – It is a fact that noise travels further outside buildings, consequently noise levels will rise at the bar when live bands are performing due to deafening output from speakers and also during sporting events. When uses as a serving facility for the function room noise from private parties and other events will be heard as the outer door to the room is opened.</p> <p><u>Extended hours to 8 am.</u> - The Glen is located in a quiet residential area with a residential care home on the opposite side of the road. If extended hours facilitate sporting events being streamed in the garden noise disturbance could be experienced by local residents in the early morning before some people have started their day.</p> <p><u>Extended hours on New Year Eve</u> – If approved, the extension to hours on New Year Eve from the end of permitted hours (1 am) could be interpreted to facilitate the serving of alcohol for an uninterrupted period from 8 am on the 30th December through to 3 am on 1st January. This location is totally unsuitable for such an extended drinking opportunity. Regardless of whether intended as only 2 hours extra serving time on New Year Day, a 3 am closing time could result in more opportunity for excessive drinking leading to antisocial behaviour whilst on or leaving the premises thus disturbing the sleep of neighbours even more than is presently experienced.</p>
<p>Protection of children from harm</p>		

<p>Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns? If yes – please give details below</p>

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	<p>Yes No</p> <p>Please circle</p>
I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	<p>Please initial</p> 
Signature	date
	21-5-21

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 Licensing Services
 Appletree Court
 Beaulieu Road
 Lyndhurst
 SO43 7PA

Phone: 023 8028 5505

Representation form for other persons

Full name	Christopher Molyneux	Title	Mr
Home address	44 Butts Ash Avenue, Hythe, Southampton, SO45 3RE		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	The Glen
Address of premises you wish to make a representation about	Butts Ash Lane Hythe Southampton SO45 3RL

Which of the four licensing objectives does your representation relate to?	(✓) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder		
Public safety		

<p>Prevention of public nuisance</p>	<p>✓</p>	<p>By granting the proposed application to extend the opening hours and provide a self contained serving facility on the patio, coupled with the screening of live sports events whilst serving alcohol early in the morning on the patio, the already unacceptable problems caused by The Glen will without doubt be exacerbated, i.e., excessive customer noise late at night including shouting, screaming, sometimes altercations, intolerable noise from live bands (mainly over bank holidays), litter including bottles, cans, etc., thrown in the hedgerow outside.</p> <p>The proposed change in hours for New Years Eve could result in all day drinking, again resulting in problems as detailed above.</p>
<p>Protection of children from harm</p>		

Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?
If yes – please give details below

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	Yes No Please circle
I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	Please initial CWM
Signature	date
	20 May 2021

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Licensing Services
Appletree Court
Beaulieu Road
Lyndhurst
SO43 7PA

Phone: 023 8028 5505

Representation form for other persons

Full name	Laura Mulvey	Title	Ms
Home address	20 Hayley Close, SO45 3RT		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	The Glen
Address of premises you wish to make a representation about	Butts Ash Lane

Which of the four licensing objectives does your representation relate to?	(✓) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder		
Public safety		

<p>Prevention of public nuisance</p>	<p>✓</p>	<p>We often here shouting and arguments at closing time at the weekend. A later closing time is likely to result in more noise later at night. There are often single-use plastic glasses down Butts Ash Lane. Longer drinking time is likely to make this problem worse, as is an outside bar.</p>
<p>Protection of children from harm</p>		

**Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?
If yes – please give details below**

Not use single-use cups.

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	Yes <input type="radio"/> No <input checked="" type="radio"/>
I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	Please circle Please initial 
Signature	date
	22/5/21

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Appletree Court
Beaulieu Road
Lyndhurst
SO43 7PA

Phone: 023 8028 5505



I

Representation form for other persons

Full name	Mrs. V. J. Mulley	Title	Mrs.
Home address	20 Warry's Close, Hythe, SO45 3QR		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	The Green, Butts Ash Lane.
Address of premises you wish to make a representation about	Butts Ash Lane, Hythe.

Which of the four licensing objectives does your representation relate to?	(<input checked="" type="checkbox"/>) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder		
Public safety		

<p>Prevention of public nuisance</p>	<p>✓ (a)</p> <p>(b)</p> <p>(c)</p>	<p>customers leaving the pub late at night are likely to make a noise, which will adversely affect the nearby residents.</p> <p>Much litter from disposable glasses are is already strewn around locally creating a problem for the environment.</p> <p>When the Glen has live music this can be heard from several streets away.</p>
<p>Protection of children from harm</p>		

Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?
If yes – please give details below

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	<input checked="" type="radio"/> Yes <input type="radio"/> No Please circle
I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	Please initial 
Signature	date
	13/05/2021

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Licensing Manager
 Licensing Services
 Appletree Court
 Beaulieu Road
 Lyndhurst
 SO43 7PA

Phone: 023 8028 5505

Representation form for other persons

Full name	CHRISTOPHER + SONJA NORRIS	Title	MR + MRS
Home address	HEATHER VIEW, FOREST FRONT HYTHE 5045 3RF		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	THE GLEN
Address of premises you wish to make a representation about	BUTTS ASH LANE 5045 3RF

Which of the four licensing objectives does your representation relate to?	(<input checked="" type="checkbox"/>) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder	<input checked="" type="checkbox"/>	Late night drinking can lead to violence and disorder
Public safety	<input checked="" type="checkbox"/>	Late night drinking followed by a walk down an unlit lane could be hazardous. Broken bottles could be

a hazard

Prevention of public nuisance	<p>Loud music from The Glen can be heard at our house at weekends. Late at night this would be a nuisance</p>
Protection of children from harm	

Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?
If yes - please give details below

Restriction of hours of opening,
 " " " " serving alcohol
 " " " " music
 in order to avoid nuisance
 and risk to persons and property

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	<input checked="" type="radio"/> Yes / <input type="radio"/> No Please circle
I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	Please initial [Redacted]
Signature	[Redacted]
	date 18 May 2021

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Licensing Services
Appletree Court
Beaulieu Road
Lyndhurst
SO43 7PA

Phone: 023 8028 5505

From: [REDACTED]
To: [Licensing e-mail address](#)
Subject: Heather Pearson - Obj - REGISTERING objection to The Glen
Date: 17 May 2021 14:30:06

I am writing to register my objection to the proposed extending of hours at the Glen Eagle public house Butts ash lane Hythe SO453RF

This is to close to a large residential area and not suitable for night club hours

So NO to extending 8am to 1pm

NO to 3 am on new years day

and NO to serving directly to the outside

MRS H PEARSON

62 HEATHERSTONE AVENUE
DIBDEN PURLIEU

Representation form for other persons

Full name	Wendy Precious	Title	Mrs
Home address	49 Butts Ash Avenue, Hythe, SO45 3RE		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	The Glen
Address of premises you wish to make a representation about	Butts Ash Lane, Hythe

Which of the four licensing objectives does your representation relate to?	(T	<p>Please add full details of your concerns regarding the application and include any evidence to support your representation.</p> <p>Please use separate sheets if necessary</p>
Prevention of crime and disorder		<p>I object to this application as extending the opening times will only encourage people to drink more. There are definite and proven links between alcohol consumption and crime and disorder. When this takes place it is the local residents who have to pay either in raised council tax or repair to properties. I can not see how this is fair.</p>

Public safety		
Prevention of public nuisance		<p>We have recently moved into our house and have commented on the peace and quiet, I have a junior school age child. We have occasionally heard some music from The Glen but it finishes early enough to not cause any concern. I am horrified to see the application for music and alcohol consumption until 01.00 hours and the pub to be open from 8.00am. If the music is to be held inside then on special occasions e.g. Xmas eve then midnight seems ok.</p> <p>BUT to have outdoor music and the sell of alcohol in a very residential area appears to be completely wrong. Noise travels so much farther at night as the area is quiet (less traffic) so it will not only sound unreasonably loud to the houses next door but to ours a little further along the lane.</p> <p>Drinking alcohol till very late and with live music can only fuel loud and quite often anti-social behaviour. I can only see real problems of public nuisance by allowing this application to take place. From my research (wish I had done before moving) there have been many instances of anti-social behaviour and high noise levels from the pub. Surely by granting this application it will escalate this for all the many people who live in the vicinity.</p> <p>This application will allow an unwanted and unnecessary intrusion into the lives of so many people. The management of The Glen are clearly not interested in working with the local community who are entitled to a decent way of life without having to listen to unwanted music, noise and anti-social behaviour till the early hours of the morning.</p>

I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	Please initial
Signature	date
Wendy Precious	27/05/2021

Licensing Services privacy notice can be viewed on the Council's website at newforest.gov.uk/article/1716/Licensing-Services-privacy-notice

Please return this form along with any additional sheets / supporting information to : licensing@nfdc.gov.uk or post to

Licensing Manager
Licensing Services
Appletree Court
Beaulieu Road
Lyndhurst
SO43 7PA

Phone: 023 8028 5505

Representation form for other persons

Full name	WILLIAM JAMES RIAL	Title	MR
Home address	BOWNESS, 1 FOREST BROOK, H1 THE SOUTHAMPTON HANTS SO45 3EG		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	THE GLEN
Address of premises you wish to make a representation about	BUTTS ASH LAKE, H1 THE SOUTHAMPTON SO45 3RF

Which of the four licensing objectives does your representation relate to?	(<input checked="" type="checkbox"/>) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder	<input checked="" type="checkbox"/>	ANTISOCIAL BEHAVIOUR AT OR NEAR CLOSING TIME. LOUD VERBAL ABUSIONS AND SUBSEQUENT BRAWLS
Public safety	<input type="checkbox"/>	

Prevention of public nuisance	✓	<p>THE LATER THE EVENING WEARS ON, THE LOUDER THE VOLUME OF NOISE, USUALLY FROM ROWDINESS, + PRESUMABLY RELATED TO LEVELS OF ALCOHOL CONSUMED.</p> <p>OUTDOOR BANDS/DISCO MUSIC EXCESSIVELY LOUD, AUDIBLE INDOORS EVEN WITH DOUBLE GLAZED DOORS + WINDOWS CLOSED.</p>
Protection of children from harm		

Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?
 If yes - please give details below

IF STAND WHERE BANDS ETC PERFORM TURNED TO FACE THE PUB BUILDING, WOULD REDUCE THE NOISE IN OUR DIRECTION.

BETTER CONTROL OF CUSTOMER CONSUMPTION + BEHAVIOUR, BY MANAGEMENT, WOULD HELP, REDUCTION OF OPENING HOURS RATHER THAN INCREASE, AND OUTDOOR FUNCTIONS LESS FREQUENTLY WOULD ALSO IMPROVE THE SITUATION.

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	Yes <input type="radio"/> No <input checked="" type="radio"/>
	Please circle
I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	Please initial [REDACTED]
Signature	date
[REDACTED]	24.5.21

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Please return this form along with any additional sheets / supporting information to : licensing@nfdc.gov.uk or post to

Licensing Manager
Licensing Services
Appletree Court
Beaulieu Road
Lyndhurst
SO43 7PA

Phone: 023 8028 5505

From: Trevor Richards [REDACTED]
Sent: 24 May 2021 18:27
To: Christa Ferguson <Christa.Ferguson@NFDC.GOV.UK>
Subject: Re: OBJECTION - The Glen Butts Ash Lane SO45 3RF

Hello - our address is : 10 Hayley Close, Butts Ash, Hythe, SO45 3RT Thank you.
Regards
Trevor Richards

Sent from my iPad

> On 24 May 2021, at 18:01, Christa Ferguson <Christa.Ferguson@nfdc.gov.uk> wrote:

>

> Good afternoon

> Could you confirm your address please, so we can relate it to the

> location of the premises Regards Christa

>

> From: Trevor Richards [REDACTED]

> Sent: 13 May 2021 11:01

> To: Licensing e-mail address <Licensing@NFDC.gov.uk>

> Subject: Licensing Act 2003 - The Glen Butts Ash Lane SO45 3RF

>

> Hello - I am writing to object to the proposed change to the permitted opening/trading hours for a longer celebration of the New Year until 03.00hrs made by Mr Bannister of The Glen public house.

> I believe that remaining open until that time of the morning does not show any respect or consideration for the many local residents in the area surrounding the pub.

> The noise from music at the pub is already a nuisance at times, I assume this will possibly continue until 3am?

> The inevitable noise of revellers and vehicles leaving the pub at that time of night/morning is inconsiderate and unacceptable.

> I therefore believe that this application should be declined and a more acceptable closing time submitted, i.e. 1am.

> Thank you.

> Trevor Richards

> Sent from my iPad

>

>

It is recommended that representations are made on the following form.

Representation form for other persons

Full name	Ray Richiardi	Title	Mr
Home address	9 Hayley Close SO45 3RT		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	The Glen	
Address of premises you wish to make a representation about	BUTTS ASH LANE, HYTHE, SOUTHAMPTON, SO45 3RF	Variation Premises Licence (S34)

Which of the four licensing objectives does your representation relate to?	(√) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder	√	There has already been evidence of antisocial behaviour from those unable to act considerately. With the presednt proposals this will only increase.

<p>Public safety</p>	<p>✓</p>	<p>The increased parking in the narrow road creates a hazard that will eventually lead to an accident. For people turning left out of Hayley Close and Arnwood Avenue there is the danger of meeting vehicles on the wrong side of the road travelling at a speed unsuitable for the traffic situation.</p> <p>People coming out of Forest Front will have their vision obscured and once again the prospect of meeting vehicles on the wrong side of the road creates a dangerous situation.</p> <p>There are already times when this is not tolerable. One day there will be a serious collision between vehicles.</p>
<p>Prevention of public nuisance</p>	<p>✓</p>	<p>The increased period over which there will be music and noise people attending the functions is going to have significant effects on the sleep patterns of those in the vicinity of the Glen. This will impact on people's mental health when their sleep pattern is disturbed.</p> <p>It is important to record that there is a Nursing Home opposite the Glen. The noise and behaviour will disturb vulnerable residents. Even the hard of hearing will experience the thudding/vibrating beat of music which will cause distress, especially to the sick and dying.</p>

Protection of children from harm		
---	--	--

Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?

If yes – please give details below

No.

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	<input checked="" type="radio"/> Yes <input type="radio"/> No Please circle
---	--

<p>I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)</p>	<p>Please initial</p> 
	
<p>Signature</p>	<p>date</p>
	<p>28 May 2021</p>

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Licensing Services
Appletree Court
Beaulieu Road
Lyndhurst
SO43 7PA

Phone: 023 8028 5505

Representation form for other persons

Full name	James Rowsell	Title	Mr
Home address	Orchard Cottage, 45 Butts Ash Avenue, Hythe SO45 3RE		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	The Glen public house
Address of premises you wish to make a representation about	The Glen, Butts Ash Lane, Hythe, SO45 3RF

Which of the four licensing objectives does your representation relate to?	(✓) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder		
Public safety		

<p>Prevention of public nuisance</p>	<p>X</p>	<p>My family have lived at our address for 30 plus years and the Glen Pub (formerly known as the Gleneagles) was just a quiet local pub. Our rear garden borders the edge of the Pub grounds and when it was owned by the Landlord (Geoff) it was never a problem to the local residents. However since he sold the pub and was run by a gentleman named Craig Bannister about seven years ago he started to introduce the occasional live music event inside the building and a few summer time live music events in the garden. Under his management he also installed a large outdoor playground area for children,</p> <p>On a number of occasions the events gradually become louder to a point that we had cause to phone the pub asking the to turn the volume down as we either trying to relax in our garden or trying to sleep. The pub normally responded and would turn the volume down, however it could not prevent the anti social behaviour of some customers leaving the pub ie The loud noises, shouting, leaving empty beer bottles in the street !</p> <p>It saddens me to realise that unfortunately it is becoming a much wider anti social behaviour problem and the solution must be with prevention.</p> <p>It goes without saying..... That if licencing hours were significantly extended together with musical outdoor events there would be the similar level increase in the disturbance of noise and anti –social behaviour impacted on the local residents.</p> <p>I object to the specific application of setting up a self contained serving facility onto the patio, this would definitely increase the noise levels and impact on the local residents.</p> <p>I object to increasing serving alcohol up to 01.00 hours every day.</p>

		<p>I do not object to serving alcohol up to 01.00 hrs on special occasion such as New Year's Eve.</p>
<p>Protection of children from harm</p>		

**Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?
If yes – please give details below**

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	Yes Please circle
I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)	Please initial
Signature	date
James Rowsell	16.5.21

Licensing Services privacy notice can be viewed on the Council's website at newforest.gov.uk/article/1716/Licensing-Services-privacy-notice

Please return this form along with any additional sheets / supporting information to : licensing@nfdc.gov.uk or post to

Licensing Manager
Licensing Services
Appletree Court
Beaulieu Road
Lyndhurst
SO43 7PA

Phone: 023 8028 5505

Representation form for other persons

Full name	Trudie Anne Russo	Title	Mrs
Home address	12 Arnwood Avenue, Butts Ash, Hythe Southampton SO45 4HN		
Email address	[REDACTED]		
Phone number	[REDACTED]		

Name of premises you wish to make a representation about	The Glen
Address of premises you wish to make a representation about	Butts Ash Lane, Hythe, Southampton SO45 3RF

Which of the four licensing objectives does your representation relate to?	(✓) Tick	Please add full details of your concerns regarding the application and include any evidence to support your representation. Please use separate sheets if necessary
Prevention of crime and disorder		
Public safety		

<p>Prevention of public nuisance</p>		<p>I am very concerned that the Landlord of the Glen wants to extend the opening hours so that the pub will be open from 08:00 through to 01:00 serving alcohol daily during these hours for seven days a week. This a residential area with many families living close by with a well respected care home opposite.</p> <p>I have lived here for 12 years and over this time have sadly seen the rise in anti-social behaviour as customers leave the pub particularly late at night. We have become used to hearing shouting, fighting and screeching cars racing off and that is with windows closed. It is worse in the summer months when the bands regularly play outside in the pub garden. During lockdown when customers were sitting outside again it was excessively loud and we could often hear loud voices. Currently on their website there is a band due to play every Saturday during June July and August, not to mention the screening of the Euros during June which includes internal and external screens.</p> <p>We regularly have bottles and glasses left on our drive as people walk past which is totally unacceptable.</p> <p>This is not the location for a pub to be open for 17 hours a day seven days a week serving alcohol, with regular bands and sporting activities being screened at non standard times.</p> <p>If this application is approved the unacceptable noise and disturbance will impact on mine and other families peaceful living in this residential area.</p>
<p>Protection of children from harm</p>		

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**Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?
If yes – please give details below**

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If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?	No Please circle
---	----------------------------

<p>I acknowledge that my representation will form part of a public document at a hearing, (personal telephone numbers, email addresses and signatures will be redacted)</p>	<p>Please initial T.R</p>
<p>Signature</p>	<p>date</p>
<p><i>Trudie Russo</i></p>	<p>21/05/2 Licensing Services privacy notice can be viewed on the Council's website at newforest.gov.uk/article/1716/Licensing-Services-privacy-notice</p> <p>Please return this form along with any additional sheets / supporting information to : licensing@nfdc.gov.uk or post to</p> <p>Licensing Manager Licensing Services Appletree Court Beaulieu Road Lyndhurst 1</p>

SO43 7PA

Phone: 023 8028 5505

Representation form for other persons

Full name

kaj warming

Title

Mr

Home address

Eindelyk Forest Front Hythe SO453RG

Email address

[REDACTED]

Phone number

[REDACTED]

Name of premises you wish to make a representation about

The Glen public house

Address of premises you wish to make a representation about

The Glen Butts Ash Lane Hythe SO453RF

Which of the four licensing objectives does your representation relate to?

Tick

Please add full details of your concerns regarding the application and include any evidence to support your representation.

Please use separate sheets if necessary**Prevention of crime and disorder****Public safety**

x

I object to opening hours at 08.00 as this will increase traffic to and from the Glen, and allow drinking at a time where roads are used for families going to school. This include Forest Front running parallel with the pub garden.

Prevention of public nuisance

x

I moved to Eindelyk at the end of 1975 and have seen the pub change from The Jester to The Gleneagle to The Glen. My driveway runs behind the pub children's playground.

We have been witness to a very big change from a pub where you would go for a quiet drink with family

to an extremely noise place, where one should not bring children.

The noise is now from lunchtime to past midnight, this being the time to hearing drunk pub goers returning home along Forest Front, and cars starting up in the car park.

The excessive noise from live music in the garden during Bank Holidays and weekends is something we are dreading !!!

Bands often play from 15.00 o 21.00. The Glen licence allows music outside until 2100, and then to continue indoors until 0.30, but we can still, inside our house, clearly hear everything that's being played.

The Glen licence gives permission to have 12 events a year, but after 2 events with singing already, 12 days with live bands booked and more dates TBC, outdoor screening on a big screen of football for a month, this is obviously not followed.

Opening the pub at 08.00 in the morning to 01.00 the next day is a VERY bad idea and I object in the strongest possible way.

An outside big screen tv or any other activity or event starting from 08.00, will increase public nuisance greatly in a very wide area, as will setting up outside self-contained serving facilities onto the patio or garden. This must not be permitted.

The Glen should not have a licence for any amplified music or voice outside the premises in an residential area, this one includes a Care Home close by.

Protection of children from harm

x

This is a repeat of Public Safety, but highlighting the safety of children going to school.

I object in the strongest possible way of opening the Glen at 08.00. (with or without alcohol licence)

Are there any steps or conditions which the applicant could take or add to the application which would alleviate your concerns?

If yes – please give details below

Opening at 08.00 without alcohol and NO outside amplified music or voice at ANY time might be acceptable.

If you do make a representation you will be invited to attend a Licensing Sub-Committee meeting where the application will be considered, together with any subsequent appeal proceedings.

Will you be prepared to attending a hearing?

Yes

I acknowledge that my representation will form part of a public document at a hearing,

(personal telephone numbers, email addresses and signatures will be redacted)

KW

Signature Kaj warming

date

17/5 2021

From: [REDACTED]
Sent: 24 May 2021 18:08
To: Christa Ferguson <Christa.Ferguson@NFDC.GOV.UK>
Subject: Re: OBJECTION FW: The Glen, Butts Ash Lane, Hythe SO45 3RF - Notice of Application to Vary

Dear Christa,
As per your request I can advise my address is 4 Devonshire Gdns, Butts Ash SO453QZ.
Regards
Steve Whitfield

Sent from my iPhone

> On 24 May 2021, at 17:56, Christa Ferguson <Christa.Ferguson@nfdc.gov.uk> wrote:
>

> Good afternoon

> Could you confirm your address please, so we can relate it to the
> location of the premises Regards Christa

> -----Original Message-----

> From: [REDACTED]
> Sent: 29 April 2021 19:42
> To: Licensing e-mail address <Licensing@NFDC.gov.uk>
> Subject: The Glen, Butts Ash Lane, Hythe SO45 3RF - Notice of
> Application to Vary
>

> Dear Sirs,

> I write to part objection to the above referenced Notice of Application. I have no objection to that part seeking opening between 8am and 1pm for the purpose of viewing sporting events.

> However I do strongly object to the application to extend closing time to 3am on News Years Eve. The Glen is situate within a heavily populated residential area and indeed my property lies within a few hundred yards of the public house. Certainly in times past when the Glen has put on external music events the noise arising both music and the crowds attending have been more than clearly heard at my property and I imagine to properties further away. I can appreciate the wish to celebrate New Years Eve (perhaps this one more than most) but to subject neighbours to noise from people/music up to 3 am is in my view unreasonable though I would have no real objection to an earlier, but still late time, 12.30/1 AM.

>

> Regards

> Steve Whitfield

>> Sent from my iPad

>>

>